PureLogics
No magic. Just logic.

CaseJourney

Case Management Software

PureLogics

How PureLogics put an unconventional approach to systemize legal relationships in a highly secured environment

Meet our Client

CaseJourney is a legal software trusted by 150,000+ legal professionals and approved by 90+ bar associations suitable for law firms of all sizes that streamline law firm practice management and growth.

Problem

CaseJourney leadership grappled with fragmented client-lawyer collaboration, security vulnerabilities, and manual communication inefficiencies. Poor document handling caused lost files and intricate workflows. Seeking a comprehensive solution, the CaseJourney team aimed to integrate case and client management, enhance security, automate communication, and streamline document control. However, they did not know how to set high standards for a legal platform.
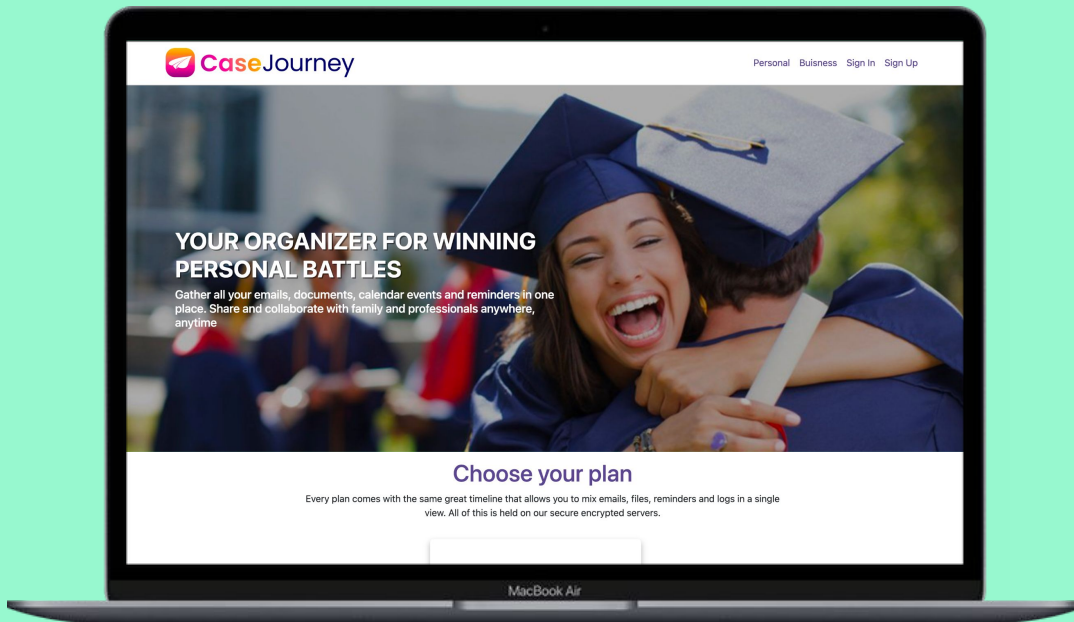
Platform	Industry
Web	Law

Tech Stack	Location
React js, Node js, AWS (RDS, SQS, SES, S3), Stripe	New York

The Solution

Tangled in legal issues, the CaseJourney team constantly searched for a reliable partner. Ultimately, they joined hands with PureLogics.

Our engineers made a consultation call with the CaseJourney founder and listened to his concerns deeply. We proposed a solution as a virtual platform where organizations, lawyers, and clients could collaborate. For this, our preferred tech stack was the following:

- React.js for neat UI to give interactive UX
- Node.js to develop back-end logic

Through this practice, we enabled entire case-related data to be shareable with particular clients, lawyers, and centralized organizations. We also ensured case data management. An organization could assign a specific space for data belonging to different users.

An organization could also share relevant to particular identities by following HIPAA rules and regulations. Users could send emails, files, or any other documents while keeping their data safe and stored in the legal software CaseJourney. For this purpose, We employed primary AWS services:

- RDS for better database management and scalability

- SQS for smooth communication

- SES for high email deliverables adding personalization touch

- S3 for storage, encryption, and HIPAA-compliant purposes

Additionally, the CaseJourney team had some data on another site called Solcase that didn't work correctly. To tackle this challenge, our solution architects carefully migrated complete data from Solcase to Proclaim without creating zero downtime.

Our developers introduced a referral system where a lawyer or client could make their personal account. Through a referral link grabbed by an organization, we made this thing possible. We integrated Stripe for hassle-free transactions needed to get referral links.

From all our efforts, the CaseJourney team was pleased and shared its success story of managing legal cases, start to end, very efficiently.

CaseJourney Major Functions

- Potential cases and client management as an organization

- Separate accounts for clients/Lawyers

- Robust security with 24/7 monitoring and HIPAA-compliant

- Automate client/lawyer updates, follow-ups, and reminders for nurturing relationships

- Document storage, automation, e-signatures, integration with Box, Dropbox, etc.

- Syncing to collaborate, configure, log emails, file documents management

- Insights into each case with the referral source, client, and matter analysis

- Flexible payment gateways for online transactions

Our Achieved Milestones

Resolved 1000+ cases successfully managing through CaseJourney

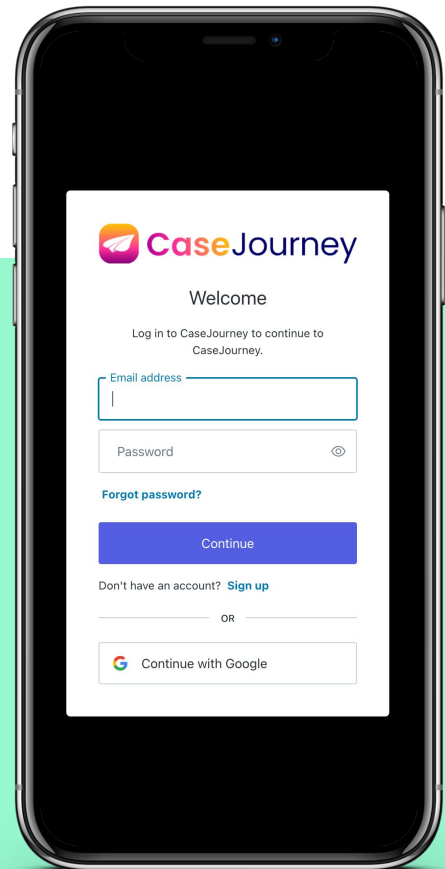Optimized collaboration among organization, lawyers, and clients

Organized files, emails, and other legal documents seamlessly

Ensured security by releasing loopholes

" We needed help managing various legal cases. PureLogics understood our problem and offered a solution where we could handle lawyers' and clients' queries under one roof. From coding to communication, its engineers' performance is exceptional. 100% recommend! "

Jean-Michel Florent
Co-founder of CaseJourney

About
PureLogics

PureLogics is a full-stack tech company aiming to deliver stellar business solutions worldwide. Our best-vetted engineers have been striving hard to drill down your dreamy coding into practicality with a result-driven approach for over a decade. We have become a global-recognized tech giant by accomplishing manifold projects with innovative ideas. You can cherry-pick our evangelistic tech modernization services in ramping up your needs with copious compliance.

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Let's Get Started

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